

# EQUIPMENT WARRANTY

## Product Warranty – Terms and Conditions

The UV disinfection units supplied by Engineered Treatment Systems, LLC have an associated warranty. The terms and conditions of this warranty are as detailed below.

### 1. Product

#### Duration

The product (excluding consumables) is guaranteed for a period of five (5) years after commencement of operation providing that the customer/distributor has returned the warranty form after receipt of the unit in the required timeframe and entered into a service agreement with a factory trained and certified representative to annually service the unit as outlined in the Basic Operators Guide using original manufacturers parts. Failure to utilize factory approved parts will negate the warranty.

#### **Replacement of components under warranty**

The manufacturer will supply replacement components to the same specification of the original component, delivered by carrier free of charge to the equipment site. The manufacturer reserves the right to request that items claimed as faulty under warranty are returned freight paid to the factory for inspection. Should the user unreasonably fail to return the defective item then the manufacturer reserves the right to charge for any items claimed under warranty.

#### **Manufacturer repair under warranty**

The manufacturer will carry out repairs under warranty under the following provisions:

The manufacturer will carry out a full repair and re-test of the equipment if required in the factory. In such circumstances all components and labor would be free of charge, as would any return freight. The user would be expected to return the unit for repair to the factory in good order.

The manufacturer can carry out repairs to the unit on site. Under such circumstances all site labor will be free of charge but the manufacturer reserves the right to charge for all travel time and travel expenses.

### 2. Consumables

#### Definition

Consumables are normally defined as all components having a limited life e.g. UV Lamps, Quartz sleeves, Seals, Wiper blades, Wiper bushings.

#### **Replacement of components under warranty**

The warranty period for consumables is dependent on the use and type and users should consult on the consumables warranty for each installed system. The General Warranty is: UV Lamps 4000 hours use (assuming no more than 1 switch cycle per 24 hour operation)

Quartz sleeve 2 years use, excluding accidental damage

Seals replaced after use on each occasion:

Wiper seals 12 months operation (on normal operation)

Wiper blades 6 months operation (on normal operation)

Wiper bushings 12 months operation (on normal operation)

#### **Replacement of consumables under warranty**

The manufacturer will supply factory approved replacement consumables to the same specification of the original component. The manufacturer reserves the right to request that items claimed as faulty under warranty are returned to the factory for inspection. Should the user unreasonably fail to return the defective item then the manufacturer reserves the right to charge for any items claimed under warranty. Where consumables have run to more than 50% of their rated life then a pro-rata credit is normally issued.

#### **Manufacturer repair under warranty**

The user normally carries out consumable replacement. Should the manufacturer be requested to replace on site then all charges will be to the users account.

3. Limitation on Warranty. The manufacturer fabricates UV systems from 316L stainless steel. This material is selected for resistance to corrosion. However, under certain conditions corrosion will occur. Notwithstanding any other provision in this warranty, all claims based on or caused by corrosion of 316L stainless steel are specifically excluded from this warranty, unless a specific corrosion warranty is provided.

4. Force Majeure

ETS UV shall not be liable for any warranty claims resulting in whole or in part from Acts of God, including severe conditions.